

Title: Our ongoing commitment to improving our products and services

Every year I write to you, our stakeholders, reflecting on Michigan Language Assessment's yearly achievements. There were many in 2022 and we expect even more in the coming year. But what I would like to emphasize this year is our commitment to you, your needs, and improving our products and services to meet the highest standards of quality, validity, and security.

This commitment reflects our position as industry leaders and that of our prestigious backers. We are proud to list the names of two of the world's top public universities on our English credentials—the University of Michigan and Cambridge University Press & Assessment. They have invested in the development and evolution of our English proficiency exams, including MET Go! for which we were recognized with an innovation award. MET Go! builds upon this ideal with customized feedback, flexibility, and feedback to inform continued education.

We've already made great strides integrating technological advancements with our exams, including the remote administration of MET Go! for young learners and MET for university applicants and healthcare professionals. The exponential growth of our global recognition network is a testament to our success. We currently have XX higher education institutions in the U.S. and XX in Canada accepting MET, enabling their international recruitment from new markets and countries.

MET is fulfilling the dreams, aspirations, and potential of yet another immigrant community seeking to live, work, and study in the U.S. That's foreign-trained nurses and healthcare professionals. Thanks to federal recognition by state nursing boards, HRSA, and CGFNS, our English credentials are accepted language requirements for licensure, certification, and occupational visa application in the U.S. To support this effort, we've expanded our secure, in-center testing network to promote greater availability in the U.S. and across the globe.

Other developments in the recognition sphere include our online customer portal, which directly links test takers with your institution. It's quick, easy, and free. Make sure you're set up in our system to receive MET results available within five days of completion. Don't leave our highly qualified students, graduates, and healthcare professionals waiting!

Even as we pursue digital testing solutions, we haven't lost sight of our hard-copy origins. We are proud to maintain a paper-based testing program for institutions administering our exams to important markets like Greece, which is bouncing back stronger than ever. We're excited to see our customers return to a normal testing schedule for ECCE and ECPE. As always, we will continue providing our test takers, teachers, and school owners with the highest quality products and services.

Thank you for your continued support and patronage of Michigan Language Assessment. We hope to see you at upcoming conferences including TESOL, NAFSA, LTRC, ATP. Stop by our booth to chat with a representative about our membership with the Association of Language

Testers of Europe (ALTE) and our institutional focus on security to ensure our results are credentials you can trust.